

Your Community Just Got Way More Connected!

Community Wi-Fi is Here

Introducing **SmartTown**. SmartTown provides free, secure, user-friendly Wi-Fi service across the community to SCTelcom residential customers. Now you can get outside and connect and not worry about consuming your mobile data or connecting to sketchy guest Wi-Fi networks.

As a SCTelcom subscriber, you will receive (2) emails inviting you to join SmartTown.

1

The first email, from **onboarding@smarttownwifi.com**, will include a link to create a password and set up your SmartTown account.

sctelcom

SmartTown

Provided by SCTelcom

Hello,

You are invited to join the SmartTown Wi-Fi Customer Wi-Fi community, which will give you access to Wi-Fi in select areas around town. Click the link below to create a password to set up this service.

Create Password

Questions?

Please contact our support team at 877-723-6875. We are here to help.

Once you join the SmartTown community and onboard your devices, you will automatically connect to SmartTown Wi-Fi, where it is available. The SCTelcom router you currently have at your home will also provide safe and secure SmartTown Wi-Fi connectivity for SCTelcom residential subscribers. It's important to note that enabling SmartTown on your router will not impact your connection in your home – your personal network and devices will remain separate, secure, and private. You will not see any changes in the way your service works today.

2

The second email, from **welcome@smarttownwifi.com**, will include a link and QR code to download and install a Passpoint profile on your mobile device. Passpoint is required to securely access SmartTown. Login with your email address and the password you set up in Step 1. Then, follow the step-by-step instructions.

sctelcom

SCTelcom has deployed Wi-Fi hotspots and is inviting you to use them as a member of SCTelcom's SCTelcom Subscribers community.

Gain access in three steps.

1. **Create password:** You should have received an onboarding email to create your SmartTown SCTelcom Subscribers community password.
2. **Enroll device:** Click the link below or scan the QR code to download the SmartTown profile to your device. Login with your email address and the password you created in Step 1

[DOWNLOAD PROFILE](#)



[DOWNLOAD QR CODE](#)

Repeat step 2 on all your devices you would like to access the SmartTown network when away from home.

3. **Enjoy Wi-Fi when away from home:** When you are near a hotspot where SmartTown is available, your device will automatically connect.

Congestion situations. During periods of high usage, a hotspot may block new devices from connecting.